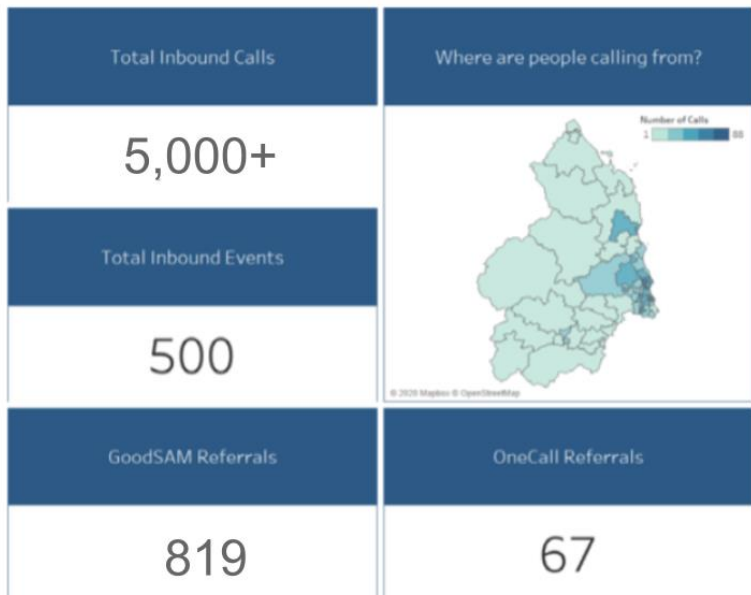


# Shielding Hub



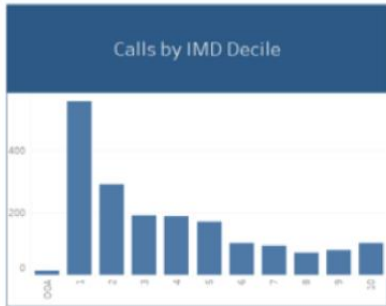
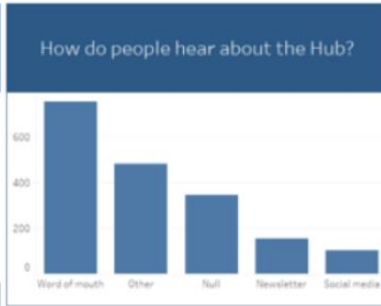
- Local Emergency Food Delivery System developed and implemented from Blyth Leisure Centre
- Prioritisation and delivery of urgent food parcels to bridge National Doorstep Delivery System
- Local arrangements with supermarkets to compliment contents

# Community Hub - Inbound Calls



- Calls received from residents, community groups, voluntary organisations, volunteers, etc
- Call agents capture data within CRM system to ensure consistency.
- Caller details checked against vulnerable person directory to establish whether known

# Community Hub



EMERGENCY FOOD



SUPPORT FOR ODD JOBS



SUPPORT WITH SHOPPING



FINANCIAL HARDSHIP



MEDICATION



DOG WALKING



SOCIAL ISOLATION



INFORMATION SHARING

